



COMFORT SENTRY Service Plans

Ask about a service plan today
Gas - Oil - Air Conditioning
ON GUARD FOR YOU 24 HOURS A DAY

Controls

- Thermostat (standard)
- Temperature control
- Relays
- Limit Control
- Draft regulator
- Limit Control
- Transformers

Draft Parts

- Draft Regulator
- Vent Damper
- Factory installed Draft inducer
- **Maximum \$300.00**
- Fan assisted internal motors
- **Maximum \$300.00**

Air Systems

- Fan Bearings
- Fan Shaft
- Drive Belts
- Blower motor
- Fan controls/fan center
- ECM Motors **Max \$300.00**
- Capacitors

Air Conditioners - Heat pumps - Geothermal

- Capacitors
- Circuit boards
- Contact switches
- Condenser Fan
- Delay timers
- Fuses (internal)
- Hard start kits
- Condensate pumps
- pressure switches
- Dryer filters
- Reversing valve heads
- Schrader valves
- Service port valve caps

Gas Burners

- Gas regulator
- Gas valves
- Pilot (standing) assembly
- Pilot tubing
- Power pile generator
- Transformer
- Burners (if available)
- Barometric damper
- Electronic ignition
- Gas cock
- Thermocouple
- Appliance regulator
- Safety switches
- Hot surface igniter
- Pilot tubing
- Thermocouple
- flame sensor switch
- Pressure switch

Oil Burners

- Porcelain/electrodes
- Ignition transformer
- Cad cell
- Cad cell relay
- Oil Filter
- Ignition wires
- Nozzle and adapter
- Fuel oil cartridge
- Fuel Pump
- Burner Blower
- Blast Tube
- Primary Control
- Air Stabilizer
- Electrodes
- Atomizing Nozzle
- Pump Motor
- Accessible Oil fittings

Water \ Steam Boilers

- Low water cut off
- Pressure switch
- Pressure gauges
- Purge air bound system during Inspection
- Expansion tank ,
- Appliance Regulator,
- Aquastat
- ,Air scoops
- Water Regulator attached to boiler
- Circulator couplings
- Pump Bearing Assembly
- Flow check valve
- Drain off valves
- Relief valve (15 & 30 lb.)
- Auto water fill valve
- Back flow preventer
- Low water cut-off, Pig tail
- Gauge glass
- Vent valves (at boiler)
- Drive Couplings
- (1)Circulator pump
- Zone valve head,

What's not Covered

- Heat Exchanges
- Non Oem parts
- Obsolete Parts
- Compressors
- Evaporator\Condenser coils
- Refrigerant over 1 lb
- Refrigerant Leaks repairs
- TXV Vales
- Non Bladder expansion tanks
- Draft Inducers non Oem
- Valves or switches set to off position
- Piping/controls further than 3ft from system
- Fuel Problems or damages caused by running out of fuel.
- Duct Zoning systems
- Anti Freeze or frozen pipe protection
- Boiler Blocks
- Electronic thermostats
- Combustion Chambers
- Oil Tanks
- Fuel Leaks or piping
- Desuperheaters
- Water heater tanks
- Domestic hot water parts
- Tankless Heaters, parts
- Power Venters
- Electrical service issues .
- Water heater tanks
- Duct work
- Humidifiers- Air Cleaner
- Broken or leaky parts

Please refer to "terms and conditions" section for additional conditions

Terms and Conditions

Each burner assembly or air conditioning compressor unit is required to have an individual service contract.

Inspection of your equipment is not required initially to qualify for any of our service contracts, we reserve the right to inspect your heating/central air conditioning systems and/or water heater before approving the contract commitment or to refuse service during a service contract repair call on the initial visit.

Preventive Maintenance is required it's the CUSTOMERS RESPONSIBILITY TO SCHEDULE. Preventive Maintenance is not refundable if not preformed.

\$95.00 charge if customer fails to allow access for schedule appointments

Suggested repairs during maintenance are not included in this agreement.

Aec can refuse service or service contract renewal if preventive maintenance is not performed yearly by Aec.

Aec is not responsible for out of stock or damages accrued due to late shipment of parts.

Aec will not be responsible for any direct, con-sequential or incidental damages including utility or fuel cost resulting from equipment failure or malfunction.

Aec will not cover any parts or labor required to repair equip-ment damaged by flooding, freezing, fire, customer negligence or vandalism, power problems, lighting

Aec will always attempt to provides our customers with responsive, reliable service, except when we are unable to do so due to weather conditions or other circumstances beyond our control

Aec Technician or Authorized Personal must perform all service and maintenance work using Aec provided parts.

To qualify for a service contract, equipment must be in good working condition and must meet state and local code requirements. All suggested repairs must be completed

Service contracts are available for heating systems up to 250,000 BTUs and central air conditioning units of up to 5 tons.

To the fullest extent allowable by law, Aec's liability hereunder is limited to four times the value of the service contract.

If within the first 30 days of coverage, you are not satisfied with our service Aec will refund the cost of the contract minus any ser-vice call expenses you incurred.

After 30 days, all contracts are non-refundable

Service contracts are effective 7 days after receipt of payment and are automatically renewed.

Your cancelled check or credit card statement will serve as proof of purchase for coverage.

You may cancel your contract at any time; however, you are liable for any cost incurred over the cost of the contract to its anniversary date.

Service contracts are intended for emergency service not system maintenance. After hour's service deemed unnecessary will be billed at our standard rates.

Replacement of normal wear and tear parts during maintenance is not covered by this contract.

Fuel supply problems are not covered by this contract.

Yearly Pilot lighting coved during maintenance only.

Aec reserves the right to refuse service agreements at our discretion.

Systems excluded Teledyne Laars, Lennox Complete Heat

Common Questions

Do I need a tune up every year ?
Answer, Yes.
It's important to have a yearly preventive maintenance. Your system will use less fuel when tuned properly,

Question: When do I renew my coverage.
Answer: Your service contract is automatically renewed. Each year if you have chosen monthly or quarterly payments we will continue your payments uninterrupted until you cancel your contract. We will send a reminder approximately 60 days before your anniversary date, the reminder will alert up of your tune up date and alert you to any changes for the next year . Your first visit charge can either be paid at visit or charged to your account on file.

Question: Will a service contract cover normal wear on my system?
Answer, No
Service contracts cover emergency repairs on failed parts listed on this contract.

Question: Will a service contract cover all repairs to my heating or air conditioning system without charge.
Answer, No
Some parts have a maximum coverage you will be responsible to pay the difference. Some unusual parts or parts that are not factory installed may not be covered. Please review "parts not covered" and "terms and Conditions"



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